

For additional information and assistance on material covered in this brochure:

**California Department of Corrections and Rehabilitation
Office of Victim and Survivor Rights and Services
Juvenile Services Unit**
P.O. Box 942883
Sacramento, CA 94283-0001
(916) 262-0896
(877) 256-OVSS (6877) toll-free
(916) 262-1181 Fax
<http://www.cdcr.ca.gov>
htmllovssinet@cdcr.ca.gov

**California Department of Corrections and Rehabilitation
Juvenile Parole Board**
4241 Williamsborough Drive #223
Sacramento, CA 95823
(916) 262-1426
(916) 262-2682 Fax

For financial assistance to crime victims:

Victim Compensation and Government Claims Board
P.O. Box 3036
Sacramento, CA 95812-3036
(800) 777-9229
www.victimcompensation.ca.gov
info@vcgcb.ca.gov

For additional resources/assistance:

**Victims of Crime Resource Center
McGeorge School of Law**
3200 Fifth Avenue
Sacramento, CA 95817
(916) 739-7056
(800) VICTIMS / (800) 842-8467
(916) 739-7395 Fax
www.1800victims.org
victim2@pacific.edu

**Office of the Attorney General
Office of Victims' Services**
P.O. Box 944255
Sacramento, CA 95814
(877) 433-9069 toll-free
www.ag.ca.gov/victimservices
victimservices@doj.ca.gov

Victim/Witness Assistance Centers
(Call your local District Attorney's Office)

California Department of Corrections and Rehabilitation

**Office of Victim and Survivor Rights and Services
Juvenile Services Unit**



Victims Rights and Services

*"I'm glad I called the Office of Victim and Survivor Rights and Services. I thought my rights ended after the court process. The offender is in the Division of Juvenile Justice system and I **still** have rights and there **are** services to help me and my family."*

-Victim

The California Department of Corrections and Rehabilitation (CDCR) recognizes that crime victims often need or want services after the court process.

The CDCR Office of Victim and Survivor Rights and Services (OVSRS)-Juvenile Services Unit assists victims of offenders who are under the CDCR Division of Juvenile Justice (DJJ) jurisdiction. Assistance is available whether the offender is in a secure facility or under parole supervision in the community.

We encourage you to contact our office when you are ready or as soon as possible after the court process. Our goal is to clarify any misunderstandings or misinformation about your rights or services in the correctional system.

Our staff have experience working with victims of many different crimes and work closely with the courts, probation, and victim advocates. We have provided extensive services to over 50,000 victims. We look forward to assisting you and welcome your questions, comments, and concerns.

"I didn't know that my rights were different because the offender was a juvenile court commitment."

- Victim

Important Information

By law, CDCR DJJ offenders do not serve life sentences and must be released from secure custody when they reach 21 or 25 years old depending on their offense(s).

Offenders may be released from secure custody earlier than 21 or 25 years old if they meet certain criteria. Offenders are released to parole supervision, unless they are held for the maximum allowable time by law.

By law, offenders have annual case review hearings to assess their progress or lack of progress toward behavioral, education, and treatment goals. Projected parole dates may change as a result of these hearings. You have a right to attend the annual case review hearings as well as parole hearings.

"By asking for notification, I attended hearings every year until the offender was paroled."

-Victim

You may have completed a victim impact statement for court purposes; however, your victim impact statement may not have been sent to our office. If you would like your impact statement on file with CDCR, please contact our office. Your impact statement can then be presented at hearings.

The court may impose restitution, however, CDCR cannot collect restitution on your behalf unless we are made aware of the court order and the court order includes your name. In order to forward restitution checks to you, we also need your current address. Contact our office to check on the status of your restitution order and payments.

What Assistance is Available to You?

- Offender status, including release dates
- Notice of annual case review and parole hearings
- "No contact" parole conditions
- Accompaniment to hearings
- Preparing Victim impact statements
- Restitution
- Safety issues from offender harassing victim.
- Explanation of rights, laws and policy

"I didn't know that I could submit a victim impact statement."

-Victim

How Do You Request Notification?

To request ongoing notification about the offender's status, you can fill out a form provided by your local Victim/Witness Assistance Program, fill out the form on our website or contact our office directly. Your contact information will be kept confidential.

"I thought notification was automatic."

-Victim